

UtopiaDeliver

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The complete mobile traceability and proof of delivery solution

Scenario - A delivery driver carries pre-printed delivery dockets and/or invoices for each customer on their route. Problems arise when a customer wants to alter the line items of the order in some way.

OR

A delivery driver must hand-write a list of the items delivered to each customer. This is a very time consuming process for both the driver and customer. This information needs to be re-entered into an accounting system for invoicing purposes. Signed paper dockets need to be maintained.



Using **UtopiaDeliver**, developed by Utopia Business Solutions, the delivery driver carries all the necessary goods delivery information for each customer on their handheld PC. Upon delivery, the invoice and/or delivery docket can be electronically prepared, signed by the customer and printed to a wireless printer. Changes to the delivery details can be made instantly e.g. changes in the quantities or more line items added.

The whole process of goods delivery and invoicing through to receiving payment is drastically streamlined.



Benefits

To your delivery drivers

- Removes the need for paperwork
- More professional customer service
- Vehicle stock control
- Eliminates mistakes
- Increased productivity
- Job satisfaction

To your customers

- Accurate deliveries
- Correct invoices
- Quality service supplied
- Total customer satisfaction

To your business

- No manual input of deliveries by office staff
- Process all delivery data on same day
- No more double entry of transactions
- Complete accuracy
- Reduced overheads
- Capture and store customer signature
- New products, prices available instantly

UtopiaDeliver

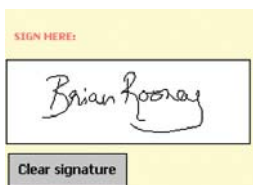
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Traceability - For perishable goods batch numbers can be quickly recorded for traceability purposes and reports can be produced to clearly identify all products that may need a recall from customers.

Proof of delivery - The customer can electronically sign the handheld device to record their acceptance of a delivery. The signature is time stamped and stored securely with the delivery information for full traceability on each delivery made.



The device can capture all relevant information from the customer, including any reasons for a rejected delivery if applicable.



UtopiaDeliver allows delivery drivers on the move to electronically create delivery dockets/invoices, review them with the customer, print them on site and immediately send all details back to the office accounting system. Removes the high paper build up traditionally associated with goods delivery. Barcode scanning is supported.

An easy to use interface allows the driver to manage their deliveries in an efficient and flexible manner.



Add on Features

Online Ordering

A solution whereby orders for delivery are instantly entered into your accounting system from your customer's site.



Customer Payment History

A full breakdown of outstanding invoices can be obtained for a customer. Even line items can be displayed if needed.

Printing

Print delivery docket/invoice to an infra-red or Bluetooth™ enabled printer in your vehicle.



Online Stock Checking

The delivery driver can instantly check current stock levels in the warehouse and even order stock for delivery the next day.

System Requirements

Handheld device running Microsoft® Pocket PC/CE
32MB RAM. Minimum 8MB file storage