

UtopiaRestaurant

The complete restaurant ordering solution

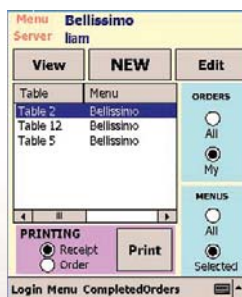


Always Innovative...

Scenario - A waiter/waitress quickly notes down a customer's order and must then leave the customer to take the paper-based order to the kitchen or bar. Other wait staff, providing cover for this table in the absence of the primary server, may misplace or forget to hand in dockets for items ordered, with the result that these items won't make it on to the bill.



Using **UtopiaRestaurant** software, developed by Utopia Business Solutions, orders are placed using a handheld PC. Wait staff simply choose each item with a touch of the stylus, select the customer's choice of accompaniment and/or side order, and send the complete order to a printer in the kitchen or bar. Wait staff can now concentrate completely on their customers, to take orders for that final port or cup of coffee. To produce a receipt, the waiter simply selects the customer's order and a printout of the bill will be at the cash desk.



Easily select items from all sections of a menu

Efficient wireless order taking that saves time and money, providing more time for customer service and satisfaction!

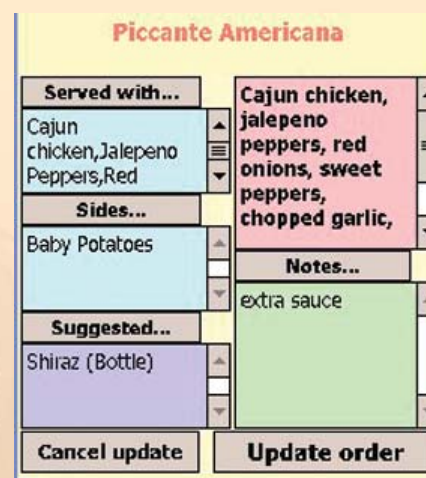


Product

UtopiaRestaurant

UtopiaRestaurant software allows wait staff to electronically create/edit customer's orders via an easy to use menu interface. A menu database provides wait staff with detailed descriptions of each item (including dietary information such as 'may contain nuts').

The system will also supply recommendations of the best wine or side order to serve with a particular dish as set by the chef. As soon as the order is taken the system automatically directs it to the appropriate kitchen/bar printer. Multiple waiters can take orders for a single table, with ALL items being recorded and included in the final bill.



UtopiaRestaurant

The complete restaurant ordering solution

UTOPIA
BUSINESS
SOLUTIONS

Always Innovative...

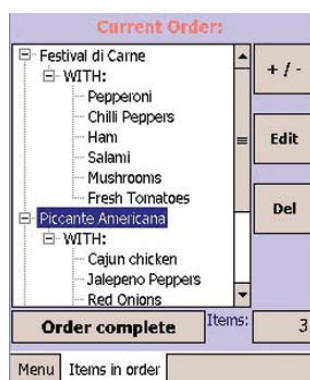
Create menus on the desktop that are instantly available on the handheld device for order taking.

Quickly setup item accompaniments for any dish and the wait staff will get prompted when serving.

Create special recommendations e.g. a particular wine suitable for any dish and the wait staff will be made aware so they can recommend this item to the customers.

Add items to your sales watch report to monitor the popularity of particular dishes.

Add items to your stock watch report to ensure that the wait staff always know when a particular item has run out and can tell the customer as soon as the item is requested.



Developed to enable busy restaurants streamline their ordering and billing processes. Complete descriptions of each meal can be made available to the customer including ingredients and allergy warnings.

UtopiaRestaurant was developed with speed, accuracy and ease of use in mind.



Benefits

To your business

- Turn tables faster
- Increase sales volume
- Cut down on shrinkage
- Increase efficiency
- Increase reputation service, increasing customer base
- Improve quality and retention of staff
- Reduce labour costs

To your wait staff

- Menu screen duplicates existing menu
- One touch processing sends the order to the kitchen or bar
- Spend more time with the customer, increasing service
- Increased tips
- Better job satisfaction

To your customer

- Accurate ordering
- Efficient service
- Accurate billing
- Improved customer satisfaction

Want to know more?

Call us now to arrange a free, no obligation demonstration